



AESTHETICS
BEAUTY · SKINCARE

HOW TO MAKE A COMPLAINT

Should you wish to make a complaint, we would like to make this process easier for you. Please ask a member of our team to show you our complaints policy.

If you are unhappy about any treatment you have received or any other service, please speak to any of our team.

If they cannot resolve your issue, please ask to speak to our clinic manager, Samantha Cook, who will try to rectify the problem and offer you further advice on our complaint procedure.

If your complaint cannot be resolved and you wish to make a formal complaint, please put this in writing so that we can review the complaint and investigate it in line with our policy.

Our email address is:

info@53Aesthetics.co.uk

Telephone: 0208 651 4290

Our clinic address is:

17 Limpsfield Rd, South
Croydon CR2 9LA

We promise to respond within 48 hours and try to resolve the issue
Cosmetic Redress | Membership No: CRS001171 Contact number: 0203 907
1853 | Email: info@cosmeticredress.co.uk